

# ORACLE"



### **Applications For Your Business**

Solutions for Your Industry

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### **Safe Harbor Statement**

The following is intended to outline our general product direction. It is intended for information purposes only, and may not be incorporated into any contract. It is not a commitment to deliver any material, code, or functionality, and should not be relied upon in making a purchasing decision. The development, release, and timing of any features or functionality described for Oracle's products remains at the sole discretion of Oracle.

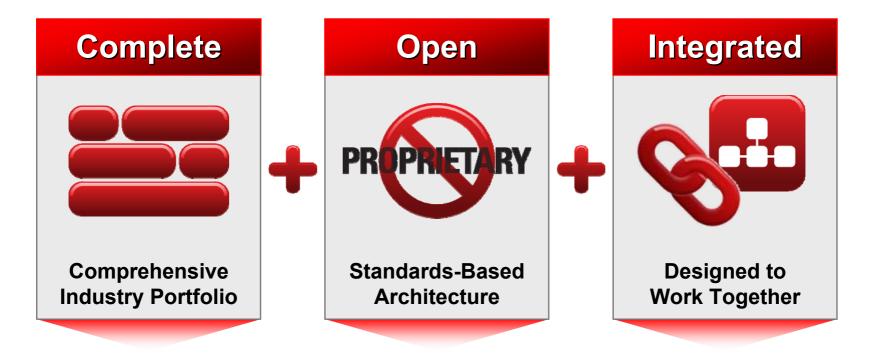


# **Oracle in Applications**

- 40,000 Application Customers
- 3,500 Application Partners
- #1 in North America\*
- #1 in the UK
- #1 in Human Capital Mgmt Globally\*
- #1 in Supply Chain Management Globally\*
- #1 in Customer Relationship Management Globally
- #1 in Application Platform Suites



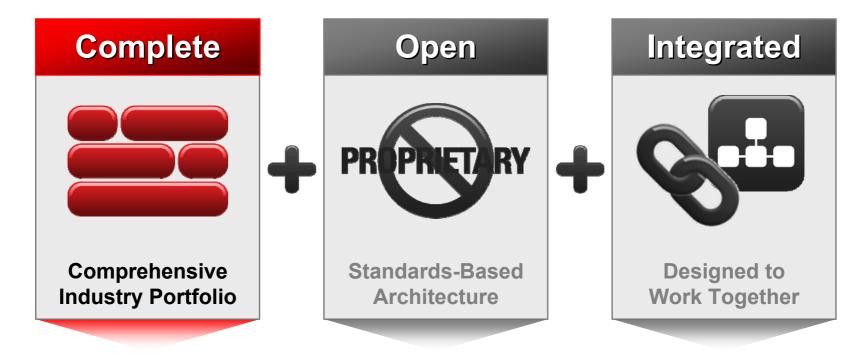
# **Oracle's Application Strategy**



More Value Less Complexity More Choice Less Risk More Flexibility
Less Cost



# **Oracle's Application Strategy**



More Value Less Complexity

More Choice Less Risk More Flexibility Less Cost

# Oracle Acquisitions ~ \$35 Billion in Targeted Acquisition

#### **APPLICATIONS**

#### **TECHNOLOGY**

Enterprise Deals	PeopleSoft.
Business Applications	GLOBAL KNOWLEDGE SOFTWARE  SIGMA DYNAMICS TEMPOSOFT  REVENUE TECHNOLOGIES AppForge.
Project-Intensive	PRIMAVERA®
Retail	ProfitLogic 360 ProfitLogic
Communications	PORTAL, Net 4 Call OPTSUCE  METASOLV®  SOFTWARE  Ond-Sip®
Health Sciences	RELSYS (Pending*)
Utilities	SPL LODESTAR®
Banking	(1-flex) mantas
Insurance	AdminServer Skywire'
Manufacturing	Demantra agile





# **Retail Footprint: Pre-Acquisitions**

Oracle

**ISV Partners** 

Analytics Customer	CRM & Marketin	g Loyalty	Call	Center	Sales	Field Service	
Demand & Enterprise		Marketing	Orde	er Mgmt	Pricing	СТО	
Business Operation	าร						
Supply Chain Planning	Supply Chain Execution	Merchandis & Optim		Mercha Opera		Store Operations	
Replenishment Optimization	PIM	Merchandis Financial P		Trade Man	agement	Point-of-Sale	
Advance Inventory						Store Inventory Mgmt	
Planning	Sourcing			Invoice Ma	itch	Returns Management	
Supply Network Optimization	Warehouse Management			Merchandise Management		Workforce Scheduling	
Value Chain	Transportation	Price Optimization  Promotion Planning & Optimization  Demand Forecasting		Price Management Sales Audit		Learning Mgmt	
Collaboration	Management					Store Helpdesk	
Value Chain Allocation	Home Delivery					Workforce Comms	
Corporate Administ	ration						
ЕРМ	Financials		Human Resources		Rea	al Estate	
Indirect Procurement	Projects		Compensation		Hel	Helpdesk HR IT	
Infrastructure							
Integration and Collab	oration						
Enterprise Infrastructo	ıre						

# **Retail Footprint: Post-Acquisitions**



Analytics Customer Demand &		g Loyalty	Call Center	Sales	Field Service
Enterprise		Marketing	Order Mgmt	Pricing	СТО
Business Operation	ns				
Supply Chain Planning	Supply Chain Execution	Merchandise Plann & Optimization		handise rations	Store Operations
Replenishment Optimization	РІМ	Merchandise Financial Planning	Trade Ma	nagement	Point-of-Sale
Advance Inventory		Assortment Plann	<b>-</b>	latab	Store Inventory Mgmt
Planning	Sourcing	Item Planning	Invoice M	laten	Returns Management
Supply Network Optimization	Warehouse Management	Category Mgmt	Merchand Managem		Workforce Scheduling
Value Chain	Transportation	Price Optimization		nagement	Learning Mgmt
Collaboration	Management	Promotion Plannin & Optimization	g	lagement	Store Helpdesk
Value Chain Allocation	Home Delivery	Demand Forecasti	ng Sales Aud	dit	Workforce Comms
Corporate Adminis	tration				
EPM	Financials	Humai	Human Resources Rea		l Estate
Indirect Procurement Projects		Comp	Compensation		
nfrastructure					
Integration and Collab	ooration				
Enterprise Infrastruct	ure				



# **Complete Solutions by Industry**

#### **Industry Leaders Rely on Oracle Applications**





11 of Top 11

#### **Automotive**



20 of Top 20 Auto Manufacturers

#### Chemicals



5 of Top 10 Global

#### Consumer Products



65 of Top 100

High Technology

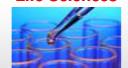
25 of Top 25 Electronic OEMs

#### **Industrial Mfg**



9 of Top 10 Global

#### **Life Sciences**



20 of Top 20 Pharmaceuticals

#### **Natural Resources**



16 of 21 Fortune 500

Oil & Gas



6 of Top 7 Companies

#### **Utilities**



13 of Top 20 Fortune 500

#### **Communications**



20 of Top 20 Service Providers

**Education & Res.** 



Academic Universities

**Engr & Construction** 



4 of Top 5 Fortune 500

**Financial Services** 



20 of Top 20 Banks

Healthcare



Over 300 Leading Providers

#### Media / Entertain.



**Professional Svcs** 



9 of Top 10 Global IT Services Firms

**Public Sector** 



Over 1500 Organizations

#### Retail



20 of Top 20 Retailers

#### Travel & Transport



3 of Top 5 Airlines in Fortune 500



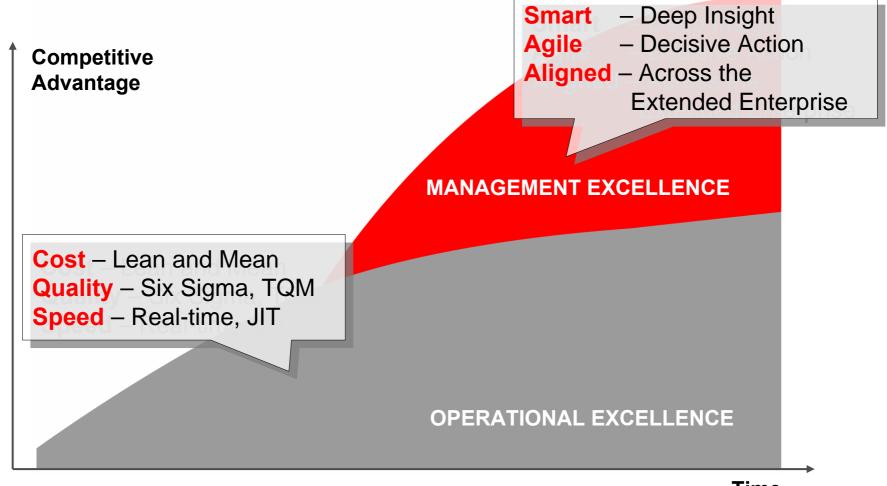


### **Oracle E-Business Suite**



# Management Excellence: The Next Competitive Edge







# Oracle's Enterprise Performance Management System

#### **EPM Workspace**

and GRC Applications

**BI Applications** 

#### **Business Intelligence Foundation**

#### **Fusion Middleware**







OLAP



Oracle, PeopleSoft, JDE, Siebel, SAP, Custom



Excel XML



Business Process



# **CRM Investments for Deep Industry**



#### Telecom

Integrated Multi-channel E-Commerce

Multi-channel Customer Service

Self Service Billing Presentment

#### Public Sector

Online Application Management

Integrated Case Processing

Application Data & Forms Integration

#### Retail

Integrated Loyalty Management

Multi-channel Order Management

Integrated Multi-channel E-Commerce

#### **Transport**

Integrated Loyalty Management

Personalized Marketing

Integrated CRM

#### Other Ind.

Integrated Multi-channel E-Commerce

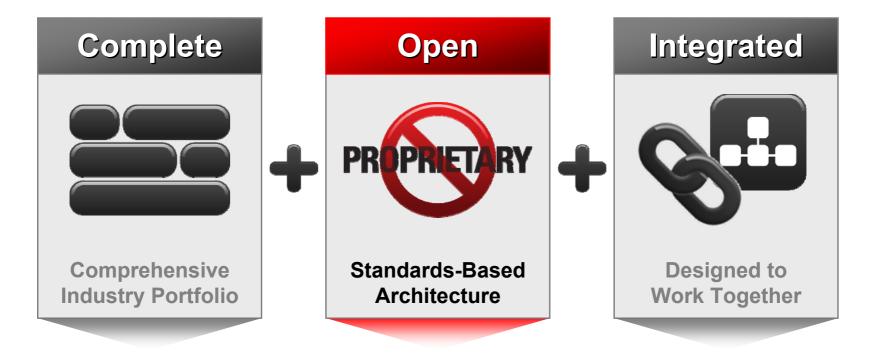
Multi-channel Customer Service

Optimized Sales & PRM Solutions





# **Oracle's Application Strategy**



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# **Open Standards Support Choice**

**Grow and Expand Your Business** 

# Analogy: How do standards for container sizes enable shipping?

























#### **Leverage Existing Investments**

Support heterogeneous environments

#### Offer New Business Services

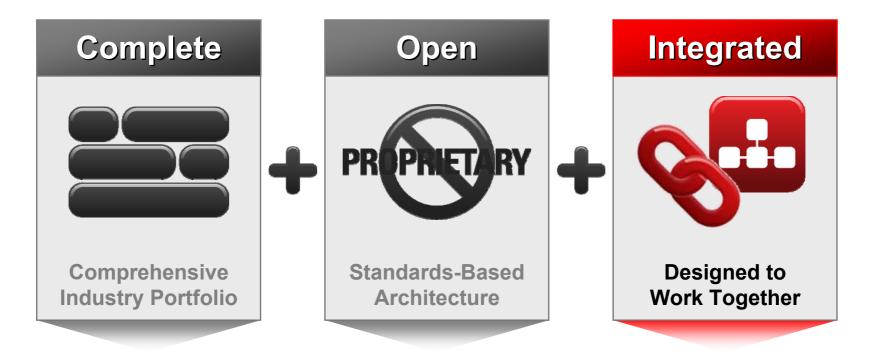
- Adopt innovative new services quickly
- Source at best value

#### Do It For Less

Use lower cost labor, resources



# **Oracle's Application Strategy**



More Value Less Complexity More Choice Less Risk More Flexibility Less Cost



# **Integrating Your Enterprise**



Integrated business processes



Integrated user experience



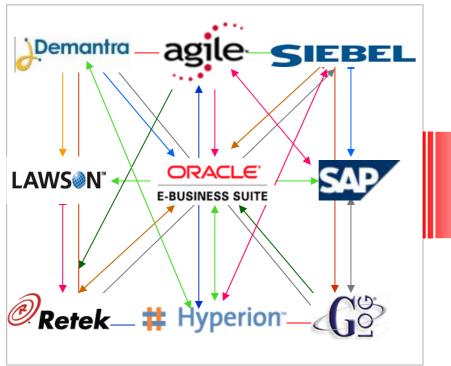
Integrated business intelligence



# Integration of IT Systems

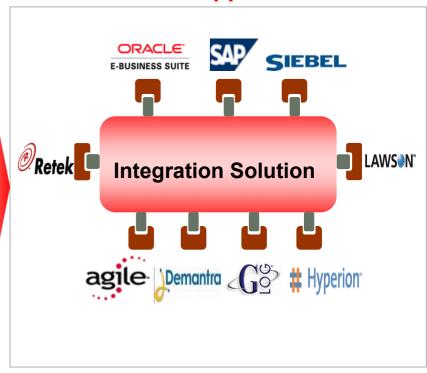
The Transformation

#### **Traditional Approach**



- Costly
- Rigid
- Unsustainable

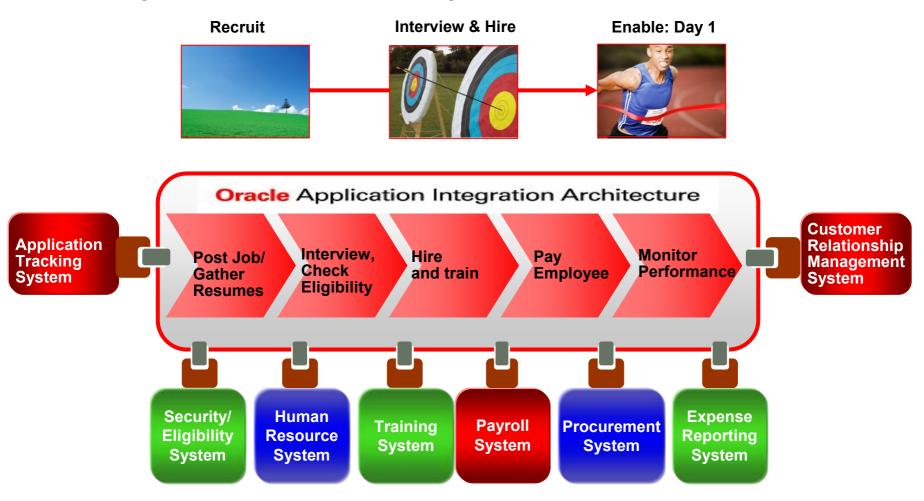
#### **Oracle's Approach**



- Affordable
- Agile
- Sustainable

# **End to End Business Process Integration**

**Example: Hire a new Sales Representative** 



### **Integrated User Experience**



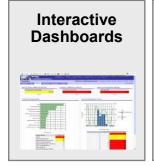
**Oracle Enterprise 2.0** 



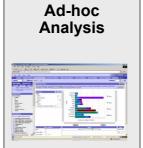


# Oracle Delivers Integrated Intelligence

Data from Any Source Rendered in Any Way You Want













Common Information Model

Consistent Definitions of Business Measures, Metrics, Calculations

Any Data Source



Data Warehouse / Mart



OLAP



SAP, Oracle, Siebel, PeopleSoft, Custom



Excel XML



# **Oracle's Application Strategy**

**Offers Unprecedented Value** 

- ✓ Deliver COMPLETE, Best-in-Class Industry Solutions
  Industry solutions, not just administrative processes, that positively influence market competitiveness
- ✓ On an OPEN Standards-Based Architecture

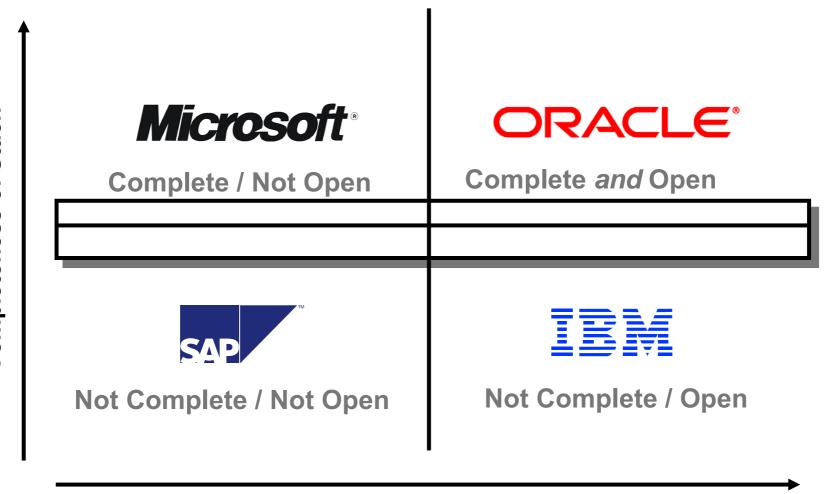
  Lowers risk through a broader choice of solutions and connectivity within and across the enterprise
- ✓ INTEGRATED for High-Value and Flexibility

  Out-of-box integration of processes, user experience and intelligence to reduce cost of deployment and provide flexibility to change





# Oracle's Stack is Complete and Open

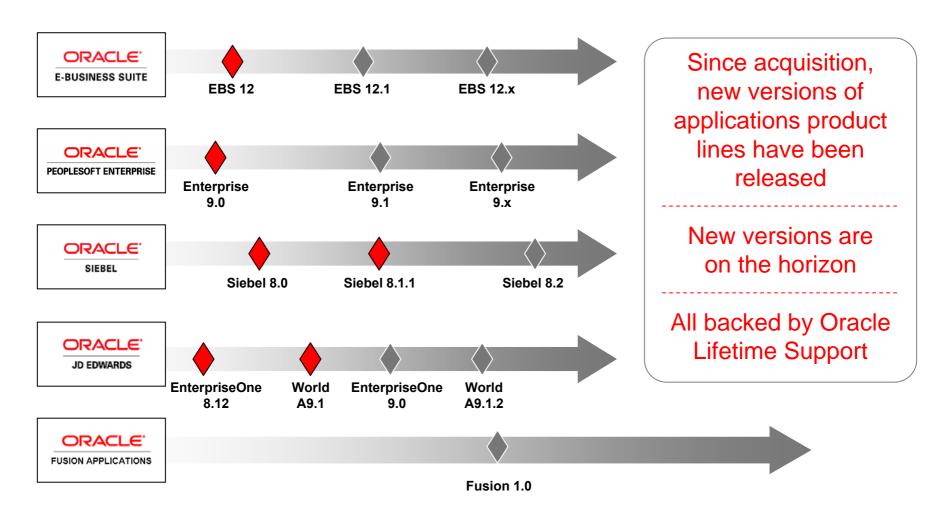


**Open / Standards Based** 



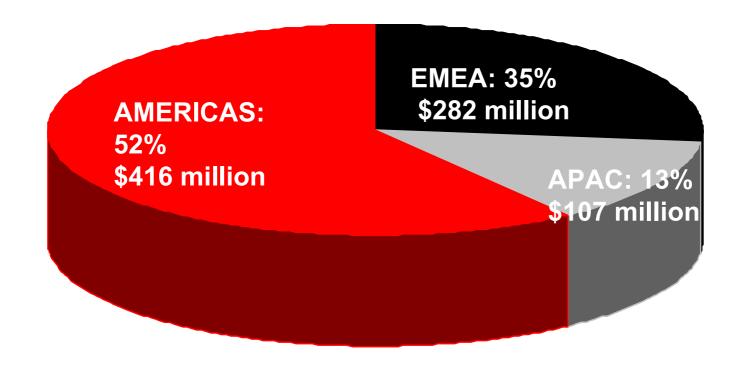
# **Applications Unlimited**

#### **Ongoing Innovation with Internal Development**





# FY09 Q4 Applications New License Revenue by Geography



\*Based on GAAP



# **A Few Representative Customers**

Organizations of All Sizes and Industries

Google	LDRAL Space & Communication	TOYOTA	DØLL	Pennsylvania  University of Pennsylvania
COFFER OF THE PROPERTY OF THE	ALCOA	Pella	GE Capital Bank	Ford
Entergy.	ELEVEN	OF TRAMSOOM TO THE OF AMERICA	◆ ■ 東 方 航 空 CHINA EASTERN	BlueCross BlueShield of Kansas City
University College London Hospitals	(smat spa	State of Delaware	FARMALINK	



## **Customer Momentum in Croatia**

































# ORACLE